

SERVICES



NEW DESKTOP/LAPTOP AND PRINTER SETUP

Are you ready to unlock the full potential of your new computer? At Parker Computer Services we provide professional on-site desktop/laptop and printer setup. Hardware assembly, operating system installation, software configuration, peripheral setup, data transfer, and personalized customization. Ensuring a seamless and efficient transition to your new devices.

HOME AND OFFICE NETWORKING

Tired of slow and spotty internet? Our expert tech know how to speed up slow internet. We'll fix your network connection, boost your WiFi signal, and give you the fastest internet possible. Does your WiFi keep dropping out? We will fix your WiFi, establishing a stable, secure connection. Having trouble with your devices? We will connect all of your mobile and smart devices to your WiFi network and make everything works seamlessly. (Network printer to all computers on the same network)

UPGRADES/MAINTENANCE

Is your computer performing sluggish, or slow responding? It might be time for an upgrade or routine maintenance. Newer hardware components often come with improved reliability and durability, reducing the risk of system failures and downtime. Software updates are important as well and should be done regularly.

BASIC COMPUTER TRAINING

We offer comprehensive basic computer training services designed to empower individuals of all skill levels with the essential knowledge and skills needed to navigate the digital world with ease. Computer literacy is more important than ever. Whether you're a complete beginner or someone looking to brush up on your skills, basic computer training can provide you with the foundation you need both personally and professionally.

REMOTE ASSISTANCE

This service assists remotely, using software that allows us to securely remote into your computer right in the comfort of your home or office. Experience problem-solving and technical assistance in real time. Our technicians will guide you through the process step-by-step, providing clear instructions and explanations along the way. Our remote support team will also run proactive maintenance and software updates to keep your computer running smoothly and securely.

ONSITE VISIT

We've got you covered whether you need a virus removed, a printer installed, your Wi-Fi adjusted, or anything in between, Parker Computer Services has you covered. Experience hands-on technical support right at your doorstep. Once on-site we will conduct a thorough assessment of the issue and keep you informed every step of the way. Your satisfaction and peace of mind are our top priorities.

HELP DESK SERVICES /CONSULTATION

We offer Help Desk as a Service, a convenient and cost-effective solution for small businesses and individuals seeking professional technical support without the overhead of maintaining an in-house IT department. You will be able to access a team of skilled technicians who are ready to assist with a wide range of technical issues.

Multi-channel support: Contact us via phone, email, or chat. Our ability to remote into your computer allows for better assistance and customer satisfaction.